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This ‘Welcome to Waiouru’ booklet aims to provide a fresh perspective on Waiouru and all that the location has to offer. It is designed specifically to support your arrival and assist you in becoming a member of our community. Our community includes single soldiers, married unaccompanied soldiers, soldiers with families and dependants, civilians working for and supporting the Army and our local civilian community.

Some of you will be arriving for the first time, others will be returning to Waiouru. Although much remains the same, there are developments occurring and the community commitment to continuous improvement in our environment as part of the wider Ruapehu District remains constant. I welcome all of you to Waiouru and trust that you will enjoy, benefit from and contribute to the Waiouru community.

Waiouru is an interesting and dynamic place. It is the home of the New Zealand Army, a place with significance for all who have passed through here and the place to which we owe much in our own careers. It can be a physically and socially challenging place in which to live, but it can also be a place to embrace and enjoy. The small community environment has the advantages of support and safety. The single focus of our community provides us with flexibility, allowing us to coordinate activities and achieve a sensible balance between work, family, sports, culture and social activities. Mutual support between the Army and community has significant advantages for both. Our peculiar situation, small town New Zealand with a single major employer providing a wide range of support facilities, is unique and the envy of many. There is much to do in Waiouru and in the Central Plateau. There are a wide range of recreational, social, cultural and sports organisations and facilities and ready access to a varied array of opportunities. I encourage you to participate actively in the community and enjoy all that Waiouru has to offer.

Welcome to Waiouru. It is a place with a great deal to offer and we look forward to your involvement in our community.

### Travelling Distances

Due to Waiouru’s central location, residents have the opportunity to travel in any direction, to take in beautiful scenic attractions or go further afield and travel to large towns, cities and coastal beaches. Distances from Waiouru to……

<table>
<thead>
<tr>
<th>Destination</th>
<th>Direction</th>
<th>Distance</th>
<th>Approx time</th>
<th>Attractions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Taihape</td>
<td>South</td>
<td>29km</td>
<td>20min</td>
<td>Cafes, motor camp, shopping, supermarket etc.</td>
</tr>
<tr>
<td>Ohakune</td>
<td>West</td>
<td>27km</td>
<td>20min</td>
<td>Restaurants, cafes, bars, skifields, bush walks, scenic flights, cinema, supermarket, shops etc.</td>
</tr>
<tr>
<td>Turangi</td>
<td>North</td>
<td>70km</td>
<td>45min</td>
<td>Tokaanu Hot Pools, trout fishing, restaurants, Supermarketc, mall etc.</td>
</tr>
<tr>
<td>National Park</td>
<td>Nth-west</td>
<td>80km</td>
<td>1hr</td>
<td>Hotels, lodges, restaurants, Chateau Tongariro, skifields, Tongariro crossing, bus tours, scenic flights etc.</td>
</tr>
<tr>
<td>Taumarunui</td>
<td>Nth-west</td>
<td>112km</td>
<td>1hr 15min</td>
<td>Shopping centre, jet boat/ canoe tours, late night Friday.</td>
</tr>
<tr>
<td>Taupo</td>
<td>North</td>
<td>115km</td>
<td>1hr 15min</td>
<td>Hot pools, Event Centre, boating, sky diving, paragliding, parks, Huka Falls, Craters of the Moon, AC Baths, shopping, cafes etc.</td>
</tr>
<tr>
<td>Rotorua</td>
<td>Nth-east</td>
<td>176km</td>
<td>1hr 45min</td>
<td>Blue and Green lakes, volcanic tours, hot pools, restaurants, cultural shows etc.</td>
</tr>
<tr>
<td>Wanganui</td>
<td>West</td>
<td>125km</td>
<td>1hr 15min</td>
<td>Kowhai Park, river boat tours, cinema, shopping etc.</td>
</tr>
<tr>
<td>Palmerston North</td>
<td>South</td>
<td>146km</td>
<td>1hr 30min</td>
<td>Theatre, cinema, shops, cafes etc.</td>
</tr>
<tr>
<td>Napier via Gentle Annie</td>
<td>East</td>
<td>157km</td>
<td>2hrs 30min</td>
<td>All weekend shopping, markets, beaches, family entertainment.</td>
</tr>
<tr>
<td>Hamilton</td>
<td>North</td>
<td>275km</td>
<td>3hrs</td>
<td>River tours, parks, rose gardens, cinema.</td>
</tr>
<tr>
<td>Auckland</td>
<td>North</td>
<td>408km</td>
<td>4hrs 30min</td>
<td>NZ’s largest city, shopping, Sky Tower, islands, scenic tours, beaches, cinemas, markets, sports facilities, Massey University, UCOL.</td>
</tr>
<tr>
<td>Wellington</td>
<td>South</td>
<td>264km</td>
<td>3hrs 30min</td>
<td>NZ’s capital, shopping, sports games, restaurants etc.</td>
</tr>
</tbody>
</table>
Squash Courts
The camp has two squash courts situated behind HQ TRADOC. You can access these courts by signing out a swipe card from the Gym.

Army Museum
The Queen Elizabeth II Army Memorial Museum is located at the junction of State Highway One and Camp Road, Ph: 387 6911. The museum is open 7 days from 9.00am to 4.30pm and is closed Christmas Day. Waiouru Camp residents may visit the Museum free of charge. You are required to produce an NZDF ID or a resident ID card to the receptionist in a discreet manner upon entry into the Museum. ID cards can be obtained from the Waiouru Administration Centre, Ph: 387 5599 extn 7365. The museum also houses a gift shop and café.

History of Waiouru
The idea that Waiouru is a bleak, cold, barren and rudimentary Army Base is a mistaken notion of the early war years. Private housing at the junction of State Highway One and Provincial Highway 49 bears testimony to Waiouru’s growth.

Waiouru is no longer merely a staging post for food and fuel, but a pleasant stopover with tangible scenery and recreational benefits. The community is self-contained, having developed facilities such as a school, churches and a medical treatment facility. It also boasts some of the best sporting facilities in the central North Island.

The Meaning of Waiouru
The name Waiouru is derived from “Te-Wahi-Oru-Nga-Tangata” which translates into: “The Place which all must pass through.” This is indicative of its geographical location to the traveller of yesteryear, who in their northward or southward journey travelled a route now known as the Desert Road and others in transit from the Hawkes Bay to Pipiriki on the Whanganui River.

Early History of Waiouru
Neither the Ngati Tuwharetoa nor The Ati-Haunui-A-Paparangi can pinpoint sub-tribes in the Waiouru area, however, both claim ancestral rights. It is however appropriate to say Waiouru is part of the Ngati-Tuwharetoa as their boundaries extend from north of Taupo to Bulls. The Ati-Haunui-A-Paparangi of the Wanganui district has an eastern boundary on the western bank of the Whangehau River. It would seem that the area is unique in that it appears not to have had a substantiated sub-tribe. Too cold to settle in, perhaps?

Hobby and Hire Hut
A range of UPF hire equipment is available at very reasonable prices. Equipment includes trailers (both single and tandem), weedeaters, hedge trimmers, mower, water blaster, wood splitter, golf clubs, vehicle hoist and a carpet cleaner. There are also carpentry tools and machinery for use whilst at the complex.

Hours:
Monday—Wednesday 7:30am - 4.30pm
Thursday CLOSED
Friday 7:30am – 4.30pm
Saturday 7:30am – 2:00pm
Sunday/Public Holidays Closed

All queries are to be directed to Mr Larry Saunders on 387 5599 ext 7597.

Rongomaraeroa-o-nga-hau e wha
New Zealand Army Marae
The Marae is located on Camp Road. All NZ Army and NZDF personnel together with their dependants are members of Ngati Tumatauenga. Residents are encouraged to utilise the Marae and to participate in activities held there. For information telephone 387 5599 extn 7592 or 021 469 553.
Settlement by pastoralists dates from the 1870's. The Studholme Brothers established the Morimutu Station, which included in its area the Camp's present location. In 1905 the Morton Brothers built the Homestead which was moved to its current location, at the foot of the hill where the Officers Mess now stands.

The New Zealand Army's first involvement with the area took the form of a reconnaissance conducted in October 1932. The Servicemen involved, Captains Parkinson and Park, reported that it provided an ideal campsite and artillery range.

From January 1937 onward an artillery field firing camp was held each summer. An initial request to establish a camp was declined. However, with the outbreak of World War Two, land was purchased in November 1939 and a camp was established in 1940 under the first Camp Commandant Colonel C.G.Powles, CMG, DSO.

Waiouru is the largest of the New Zealand Army's installations. The 63,000 hectare training area runs alongside State Highway One for 35 km and its widest point reaches from Ruapehu's snowline to the Rangitikei River headwaters, approximately 30 km to the east. It includes the Moawhango Dam (part of the Tongariro Power Development Scheme) which is fed from the waters of 22 streams on the southern slopes of Mount Ruapehu by aqueduct under the Desert Road. The training area is used for live firing, manoeuvres and basic training.

The Great Outdoors
Due to Waiouru's location, there is easy access to the mountains and National Park which boasts a number of tramps and walks. There are also biking tracks in close vicinity and easy access to ski fields. Call into the Ohakune Information Centre or phone 06 385 8427 for more information.

Eru Brown Gymnasium
The gymnasium consists of a double basketball court, rock wall, weight room, saunas and a variety of aerobic equipment. However the main gym floor is currently under repair until February 2014. There are also large playing fields situated immediately outside the gymnasium. Use of the gym is free to all service personal, NZDF employees, Service Providers and their families when the gym is available. Military training is given priority. Swipe cards are now available for after hours access.

Monthly health and fitness seminars are conducted and are open to all. Attendance at these seminars is a pre-requisite to requesting a personalised training programme from the gym staff. These seminars are advertised through both military and civilian channels.

- **Hours**
  - Mon – Fri 6.00am – 5.00pm
  - Sat – Sun & a/hrs For access, a swipe card must be signed out from the Gym.
  - Public Holidays For access, a swipe card must be signed out from the Gym.

- **Brief Rules**
  Correct workout attire at all times. No food, drink or smoking. Children under 16 yrs must be accompanied by a parent or guardian (gym rules are clearly displayed throughout the facility). For further information, contact the gym staff on 387 5599 Extn 7208.

Burns Pool
Burns Pool consists of two indoor-heated swimming pools for both military and civilian use. The toddlers pool is .08m at the shallow end and .093m at the deep end. The main pool is 1.1m at the shallow end and 2.0m at the deep end. Use of the pool is free to all service personnel, NZDF employees and their families. A fee of $2 and $1 respectively is charged to adults and children from outside the immediate Waiouru township.

- **Hours**
  - Mon – Thurs 6.00am – 7.00pm
  - Fri 6.00am – 4.30pm
  - Sat – Sun 11.00am – 5.00pm
  - Public Holidays 11.00am—5.00pm

- **Brief Rules**
  Correct swimming attire must be worn at all times. All children under 14 years must be accompanied by a parent or guardian and no running, bombing or rough play (pool rules are clearly displayed throughout the facility). For further information, contact the Burns Pool staff on 387 5599 Ext 7914.
Recreational & Sports Facilities

Recreational use of the Training Area
Recreational use of the Training Area (hunting, fishing and so on) is operated on a ballot system with priority being given to military personnel. Applications are submitted to Range Control, HQ TRADOC, using an Application Conduct Recreational Training form one week prior to the intended period of use (two weeks in advance for long weekends). Successful applicants are issued a PETA (Permit to Enter Training Area). A PETA is not needed for recreational use of Zone 17, which includes Waitangi, at the end of Thornton Terrace. Beautiful views of the Central Plateau are enjoyed from the top of Waitangi Hill.

Lake Moawhango
When not used for live firing, the lake is available for recreational use to recognised users, upon obtaining a PETA. A PETA can be obtained from Range Control, HQ TRADOC. A Taupo Fishing Licence is required when fishing in Lake Moawhango and the rivers and streams of the Waiouru Training Area. Inquiries on recreational use of the training area should be directed to Range Control on 387 5599 extn 7023.

Waiouru Community Hall
Located at the Community Centre off Queree Drive. The hall is a large space with a stage, bar and a side supper room with kitchen facilities. Bookings and enquiries can be made at the Community Services Office telephone 387 5532.

Sugar Shack
The Sugar Shack is Waiouru’s Youth Centre for 13 to 17 yr old NZDF dependents and Waiouru residents only. The facility has pool tables, sofas, home theatre, music, snacks etc. and is open 6pm til 10pm Fridays. Contact Tim Tihore on 06 387 5599 Xtn 7984 or 027 730 5010.

Waiouru Skate Park
The children and youth of Waiouru have taken ownership of this great recreational facility. For use by skate boarders, BMX riders or inline skaters. Children under 8 years of age must be accompanied by an adult and all users are encouraged to wear safety gear. It is situated on Queree Drive. Any unwarranted behaviour by people using the park is to be reported to the Community Services Officer, the Military Police or the Civilian Police.

Playgrounds
There are two children’s playgrounds in the housing area, situated on Bullot Street and Queree Drive (near the skate park). Parents, please accompany your children to these parks.

Important Numbers
The civilian emergency telephone number is **111**. This number automatically connects with Wanganui. Appropriate agencies in Wanganui then contact the Waiouru Service. The camp external telephone number is **387 5599**.

<table>
<thead>
<tr>
<th>In Camp</th>
<th>From housing area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance</td>
<td>1 - 111</td>
</tr>
<tr>
<td>Fire</td>
<td>1 - 111</td>
</tr>
<tr>
<td>Civilian Police</td>
<td>1 - 111</td>
</tr>
<tr>
<td>Military Police</td>
<td>7100</td>
</tr>
<tr>
<td>24 hour assistance</td>
<td>0800 50 11 22 extn 4</td>
</tr>
<tr>
<td>Victim Support Pager</td>
<td>086 817 158</td>
</tr>
<tr>
<td>MTF Ward Office</td>
<td>5538</td>
</tr>
<tr>
<td>Guard Hut</td>
<td>7348</td>
</tr>
<tr>
<td>Orderly Officer/ Orderly Sergeant</td>
<td>021 289 7425</td>
</tr>
<tr>
<td>DSS Customer Services</td>
<td>7830</td>
</tr>
<tr>
<td>Housing A/H Emergency Repairs</td>
<td>0800 69 99 99</td>
</tr>
<tr>
<td>Chaplains</td>
<td>7030 or 7031</td>
</tr>
<tr>
<td>Duty Chaplain</td>
<td>021 246 9336 or 021 491 046</td>
</tr>
<tr>
<td>Community Services Officer</td>
<td>1 – 387 5531</td>
</tr>
<tr>
<td>021 226 9056</td>
<td></td>
</tr>
<tr>
<td>Community Co-ordinator</td>
<td>1 – 387 5532</td>
</tr>
<tr>
<td>021 226 9057</td>
<td></td>
</tr>
<tr>
<td>Justices of the Peace</td>
<td>Carolyn Hyland John Compton</td>
</tr>
<tr>
<td>06 387 6911 Ext 210 (Bus hrs)</td>
<td></td>
</tr>
</tbody>
</table>

S1 HQ TRADOC (extn 7029) and S1 Civ (extn 7006) are authorised to take and receive some statutory declarations. Alternatively a list of JP’s for signing Statutory Declarations etc. can also be found in the Wanganui Yellow Pages.
Five different companies provide logistics and facilities maintenance support to WDA and its dependents. Some of the support services provided include: Catering and Hospitality Support, Grounds Maintenance, Facilities Maintenance, Transport Services, Automotive Repairs, Inventory and Supply Services.

From time to time, civilian employment opportunities may arise within one of these companies. Below are some useful contact numbers for these companies.

Please note: Unless stated otherwise, all extensions can be reached by dialling 387 5599 and entering the extension number when prompted.

Eurest Support Services (Worldwide) (ESS) - Hospitality services (incl. cleaning, dining and accommodation)
Hospitality Manager: Mr Chas Charlton extn 5503
Hospitality Admin Manager: Mrs Meri-Rose McNaught extn 7387

Lockheed Martin Global – Logistics (Transport, workshops, range control etc.)
Logistics Supervisor: Mr Alan Goodwin extn 7282

Waiouru Military Training Facility (WMTF)
Range Control Bookings: Mr Eric Theodore extn 5530

Spotless - Facilities maintenance (Camp & Housing area)
Ph: 0800 69 99 99

FM Administrators  Ashley Ryan Ext 7284 & Judy Grant Ext 7270

The Workwear Group
They provide all clothing issues, sizing, tailoressing for Army & Civilians
Ph: Maria 387 5599 Extn: 7890

Rugby - Junior
The club is affiliated to the Ruapehu District clubs – Taihape, Ohakune and Raetihi. POC Ziggy Ziarno 387 5599 Extn 7409.

Soccer Junior
Primary-intermediate age. Register with the Taihape club president, Toby Schweikert toby@greenhaus.co.nz. Commencing mid March. Transport POC John Bosmann 021 1821731

Saddle Club
Contact President, David Hill on 387 5599 extn 7875.

Ski Club
Log on to the NZDF intranet site http://streweb2/ATG/skiclub or ring Terry Simpson on 387 5599 Extn 7208

Squash
The camp has two squash courts situated behind HQ TRADOC Open Mon-Fri 0800 - 1630hrs and Sat-Sun 1300 - 1630hrs.
There are many sport, social and recreational clubs within and around Waiouru. All these clubs advertise their activities at various times in local newspapers and on the noticeboard outside the Four Square. Year round, new sports and recreational clubs become available and social events are held, so keep an eye on the noticeboard for anything that interests you. Please note that due to the transient nature of Waiouru’s population, contacts may have changed since this booklet went to print. If this is the case, the Community Services Office should be able to provide current contact names and numbers Ph: 387 5531 or 387 5532.

Golf Club Waiouru
The Waiouru golf club offers a challenging 18 hole, par 72 layout, with generous fairways and the Makiokio stream wandering through most of the back nine fairways. Club day is Sunday, with tee off from 12.00pm in the winter and 11.30am in summer. During summer a nine-hole twilight competition is played on Tuesday nights tee off from 4.30pm. Competitive annual subscriptions and the Club hosts an annual Mountain Classic Golf Tournament late January/early February. Clubs can be hired from the Hobby Hut phone 387 5599 extn 7597. For further information phone Darren O’Callaghan on 021 491046 or Doug Goodley 027 2217878.

Gymnastics
Ohakune - Topsy Turvy Playgym is for pre school children from 2-5 years. Sessions cost $3 and are located at the Turoa Tumblers centre on Miro St, Ohakune behind the Hobbit. Younger group: Monday 9.15am to 10.15am Older group : Wednesday 10.15am to 11.15am For further information please call Sue Laurenson on 06 3858398 Extn 719 or 06 385 8489 (evenings).

Netball - Junior and Senior
Netball players, coaches and managers welcome for juniors and seniors. Contact Shar Sincock on 387 5599 Extn 5539.

Rod and Gun Club Inc
Contact Chas Charlton on 387 5599 Extn 7972 or 0274 824 684.
Defence Shared Services (DSS) oversee matters relating to property and housing. The organisation is split into two divisions, DSS Service Delivery oversee all administrative/personnel issues such as tenancy agreements, rental, dogs, change of house etc. whilst DSS oversee the physical assets (houses) in terms of maintenance issues, housing re-decorations etc.

DSS Service Delivery are located in the DSS Admin Centre, Cnr Foley St & Powles Ave in camp. Ph: 387 5599, Extn 7830.

Damage/Shortages from Household removal at Government Expense
If damages or shortages to household effects occur after removal within New Zealand, ex overseas, and/or from long term storage, a claim form must be picked up from, completed and handed in to Customer Services within seven (7) days.

House Maintenance
All requests for routine maintenance should, in the first instance, be directed to 0800 69 99 99.

After Hours Emergency Repair Service
Outside working hours or during weekends, serious faults such as electrical, water, sewerage etc. should be reported to 0800 69 99 99.

NOTE: This action is for genuine emergencies only, where health or safety hazards exist.

Barracks Accommodation
For enquiries about barrack accommodation, call ESS 387 5599 extn 7271.

Transit Accommodation
For enquiries about transit accommodation i.e. fully furnished temporary accommodation, please ring ESS 387 5599 extn 5515.

Housing Services

Under the terms of your Tenancy Agreement, carpets should be kept clean and upon vacating the premises commercially cleaned if you have pets. Tenants are also reminded of their responsibilities to keep their lawns mown and gardens maintained. A gardening competition, the Cariappa Shield, runs in Waiouru every year around February. There is a shield and great prizes to be won so start preparing your garden ASAP. However, Facilities Management strongly recommend that chimneys in regular use be swept more regularly, especially when damp and/or native wood is being burnt.
**Childcare & Children’s Groups**

**Babysitters**
The Community Services Office holds a list of available babysitters. Drop in or call 387 5532 if you require a babysitter or would like to put your name on the list.

**Waiouru Kindergarten & Care**
The Kindergarten provides education and care for up to 50 children from birth to 6 years. The Kindergarten is located on Kenningston Street and is open Monday to Friday 7.30am - 5.00pm. Kindergarten encourages parent participation and highly values this support. More than 80% of the teachers are fully qualified. The Kindergarten Philosophy is based on genuine relationships and wise teaching. For more information ph 387 6577 or call in to the Kindergarten and see for yourself the modern and fully resourced environment for our children that Waiouru now has. Early enrolments are recommended so email waiouru@yourkindergarten.co.nz

**Stepping Stones—Before and After School Care**
Stepping Stones provides before and after school care, Monday-Friday from 7.30am to 8.45am and from 3.00pm to 5.00pm. Stepping Stones is also open during school holiday breaks from 7.30am – 5.00pm, is OSCAR approved and is located in the big yellow building opposite the Skate Park. They provide the community of Waiouru a quality service that encourages learning, respect and kindness. For more information telephone 387 5116.

**School Holiday Programmes**
The Community Services Office runs a school holiday programme for Juniors (5-8 yrs), Intermediates (9-12yrs) and Seniors (13yrs and over) for terms 1, 2 and 3. The cost is minimal and they are OSCAR approved. Keep an eye on the Community noticeboard for details.

**Lawn Mowing and Garden Maintenance**
Alistair Verschoor 06 388 1920 or 022 062 4050
Jim Tweeddale on 387 5022
Brian Turchie on 06 385 8455 or 021 254 9946

**Chimney Sweeps**
Alistair Verschoor 06 388 1920 or 022 062 4050; receipts given at CSO office.
Brian Turchie on 06 385 8455 or 021 254 9946
It is advisable that you request a chimney report from the chimney sweep.

**House Cleaning**
For house cleaning contact
Lauren Hughes 387 5002 or 027 749 7542
Tweeddales on 387 5022.

**Carpet Cleaning**
Paul Mercer of Central Cleaning specialises in flood and stain removal. For a free quote telephone 06 388 0550 or 027 246 9378. Payments can be processed through the Community Services Office.

A list of preferred contractors for yard work, house clearance cleans and chimney sweeping is also available from DSS Service Delivery.

**Firewood**
Make getting your wood supply for the winter A PRIORITY! It is difficult to gauge how much you need as it depends on how often you use your fire, how long, whether your heating is supplemented and whether you run a Chippy. Our advice - more is better! Wood suppliers may themselves run short of stocks during winter and if you have too much you can always sell it on when you leave as there is always a demand for it. It is often cheaper to purchase your wood in the summer months than leave it till closer to winter.

**Chippy Wood**
Chippy wood can be purchased from Echopine in Taupo. It is suggested that wood be ordered during the summer months. Contact Tom Pedersen 0274 746 342.
Chippy Wood/Slab Wood is also available all year and can be purchased from Rangipo/Kaitoke Corrections. Defence vehicles only can be used i.e. MOGs. Arranging transport and uplift is your responsibility. For more information contact Community Services Office 387 5532

**Firewood Suppliers**
Please refer to the classified section of your local, free newspapers: the Ruapehu Bulletin and Central District Times, check out the Community Noticeboard and the monthly Tussock Times or call in to the Community Services Office for alternative suppliers.
Fire

In the event of a fire or any other emergency, telephone 111 from the housing area or 1-111 from within camp. A fire restriction notice goes out annually, usually for a period of 365 days. During the restricted period, permits are required for all open fires. This includes the Waiouru Training Area, Waiouru Camp Housing Area and the Naval Housing Area known as Park Lane. Charcoal and gas barbecues in the respective housing areas are exempt but permits are required for hangis and braziers. Permits can be obtained from the Camp Fire Station (387 5599 extn 5540). From time to time it may become necessary to impose a total fire ban. In these circumstances no outside fires whatsoever will be permitted.

Smoke Detectors

Battery powered smoke detectors have been installed in all properties. When the battery reaches the end of its life, a low battery warning will be given in the form of an intermittent beeping. It is recommended batteries be replaced when you change your clocks for daylight saving. Smoke detectors also require the following simple maintenance to ensure their continued effectiveness:

- Every six (6) months open the grill covering the unit and gently vacuum clean, holding the nozzle half an inch from the interior
- Each month tenants should check the following and if any check is unsuccessful, you are required to contact Spotless.
  - The alarm should sound upon pressing the test button
  - The alarm should sound upon smoke being blown into the grill
  - A small red light should flash behind the grill once every 30-60 seconds
  - If the light remains on or does not flash it may be faulty.
- Replacements for faulty detectors can be obtained from Spotless.

Civil Defence

As with any location you may live in, it is advisable to develop a household plan for evacuating your house in case of an emergency and to know where your evacuation assembly point is (these are shown on the pull-out map in this book). There are two types of evacuation warnings in Waiouru, (1) immediate - a couple of hours warning and (2) deliberate - several days of warning. The usual fire alarm sound is one steady rise then fall. In the event of a civil defence alert, the siren will rise and fall continuously for a period of 30 minutes. After a short break the siren will resume again, repeating this process for as long as is required. Households should ensure they have a survival kit that has enough basics to last for three days. This should include 3 litres of water per person per day, canned or dried food, firewood/coal or gas for a barbeque, candles, matches, torch and batteries. Additionally, in case of evacuation, you should have a supply of medicines, clothing and have family documents easily accessible. There are rare occasions in Waiouru when you may get snowed in and power can be cut - always be prepared for these circumstances. When thinking about evacuations, don’t forget the needs of your animals.

Victim Support (Taihape-Waiouru)
Short term crisis intervention support for victims of crime, accident and emergency. For confidential support contact your local Police, Military Police or alternatively you can telephone the Victim Support pager on 086 817 158.

Sexual Abuse Healing Centre
For further assistance please telephone 06 345 4744. Collect calls are accepted.

Educational Providers

PRIMARY SCHOOLS

Waiouru Primary School
The school is situated on Ruapehu Road. A copy of the school’s prospectus is available from the Waiouru School Office and their website is www.waiouru.school.nz. For further information telephone 387 6860.

Dental Clinic (Primary School Children)
For appointments, please phone Taihape Dental Clinic on 06 388 2016. It is envisaged a caravan will attend Waiouru School for students commencing 2012. Please call the school for details.

Ohakune Primary School
Located at 52 Arawa Street, Ohakune. For further information telephone 06 385 8384.

Rangiwaea Primary School
For enrolment information telephone 06 388 0557.

St Josephs Primary
Located in Taihape. Catholic school from year 1 to year 8/form 2. Ph 06 388 0531.

Taihape Area School
For further information telephone 06 388 0130.

SECONDARY SCHOOLS

Ruapehu College
Situated at 30 Tainui Street, Ohakune. Phone 06 385 8398.

Taihape Area School
Situated on Raumia Road, Taihape. Phone 06 388 0130.

SCHOOL BUSES

School bus transport is available to schools within the MoE transport entitlement zone, being primary and secondary schools in Ohakune & Taihape. The buses to Ohakune departs from the Church behind the community centre and the Taihape bus leaves from directly behind the Community Centre.
GENERAL

Counsellors
Margaret Baird is a qualified counsellor. She is Family Court and ACC accredited, does individual and relationship work and accepts self referrals. Phone 021 383 439.
Mary White is a qualified counsellor. She works with Individuals, Children, Adolescent, Couples and Family Therapy. Phone 021 0348590

Social Worker
The area Social Worker can be contacted on 06 388 2035, Extn 4.

Waimarino Health Care Centre
Offers a range of services such as a Social Worker, Physiotherapist, Midwife etc. For more information telephone 06 385 5019.

District Nursing Services
Contact the Taihape Rural Health Clinic on 06 388 0570.

Maatua Whangai
Provides the following services: Social work support, liaison and advocacy services, qualified budgeting advisors, Tamariki and Rangatahi School Holiday Programmes etc. For further information telephone 06 388 1156 or email admin@otmk.org.nz.

Ngati Rangi Health Centre - Well Womens Clinic
Health checks, cervical screening clinics, nutritional/diet advice, Whanau Ora and Tamariki Ora. Address is 36 Burns St, Ohakune. Occasionally, visits are made to the Waiouru Community Health Rooms on Queere Drive. For further enquiries, or to arrange an appointment, telephone 06 385 9580.

Health Support Services

Addiction Support and Counselling
For further assistance contact the Chaplain on 387 5599 Extn 7031 or the duty Chaplain on 021 491 046. Ngati Rangi Health Centre in Ohakune provides Alcohol and Drug counsellors. For more information telephone 06 385 9580.

Taumarunui Women’s Refuge and Support Centre
For 24hr confidential advice and help contact 0800 800 723.

Cancer Society
Waiouru has a Co-Ordinator who is here to offer personal and financial support to both patients and families affected by cancer. The Co-Ordinator can also provide up to date information. Please contact the Community Services Office for current Co-Ordinator and/or visit www.cancersoc.org.nz.

Asthma Education
Action plans, support and resources available. For further information contact Kevin Baker on 0800 801 444 or alternatively telephone 06 388 2035.

Army Leave Centres
The Army has a number of units and houses around the country which Army families can stay in at discount prices. Due to high demand during the school holiday breaks, ballots are held. Applications must be made 60 days before the holiday period. Holiday accommodation is situated in Taupo, Turangi, Mt. Maunganui, Napier, Rotorua, Wellington, Waikane, Hamner Springs, Akaroa, and Wanaka.

For bookings call DTelN 347 7823 or 0800 111 823 or email: army.leave.centre@nzdf.mil.nz

There are also a number of alternative holiday options with other Services that are available to Army personnel. See the Army Leave Centres brochure (available at the Community Services Office) for more details about these.

Local Accommodation

Oasis Motel/Hotel
Provides Hotel and Motel accommodation. For further enquiries telephone 387 6779 or email tweeddale.ltd@xtra.co.nz

Waiouru Welcome Inn
Provides motel accommodation. For further enquiries telephone 06 387 6247.

Transit Accommodation
Enquiries about transit accommodation in Waiouru should be directed to ESS on 387 5599 Ext: 5515.
Civilian Access to Camp Area and Training Area
The military area is a Defence Area under the Defence Act and Defence Regulations 1972. Children are not permitted to play or roam in the Camp or Training Area. All those aged 14 years and over require ID cards while those children under 14 years must be accompanied by an adult. Contact DSS Service Delivery for further information about obtaining IDs Ph: 387 5599 Extn 7830.

For your own safety, no person is permitted into the training area (except the recognised Recreational area) without a special clearance form from Range Control Branch. This clearance is readily available for legitimate activities when the area is not required for military use. For more information telephone 387 5599 Extn 7022.

Tradesmen and Hawkers
All tradesmen canvassing the housing area must have permission to enter the housing area. If you are approached and not sure, please contact the CSO office 3875531. As a personal safety-guard, they are required to obtain approval before transacting any business.

Motor Vehicle Speed Limits
The speed limit in camp and the housing area is 30 kilometres per hour (section 72 of the Transport Act 1962 - The Armed Forces Establishments Road Traffic by-laws 1978). The speed limit in the Training Area is 40 kph and on the Military Airfield 20 kph. All drivers are urged to take care, particularly in the housing area, as there are many young people about.

Electricity
Waiouru’s main suppliers are Genesis and Meridian. Please arrange your electricity through one of these suppliers and ensure you provide them with a final reading upon departure.

Radio
Local radio stations: Peak FM transmits on 99.4FM from Taihape or 95.8FM from Raelhi. This is the station you should tune to in a Civil Defence Emergency. Peak FM has a free phone number 0800 4 PEAK FM (0800 473 2536). Aerial FM is a commercial radio station that transmits from Ohakune on 96.6FM.

Television
Waiouru has difficulty with reception. This means you’ll need a satellite service such as Freeview or SKY which require either a digital satellite receiver or Freeview satellite digital television recorder. If you have these and subscribe to Freeview, SKY or TelstraClear, then you’re already digital compatible however, it is more than likely, you will not be able to use inbuilt Freeview in Waiouru, due to our physical location. Most new flat screen HD television sets have Freeview built in. If you’re using a Freeview compatible device such as TiVo or Play-Station 3’s Play TV, you’ve gone digital, too. For further information check out www.goingdigital.co.nz. Permission and advice on erection of dishes or aerials must be obtained from DSS.

Calling Area
All calls out of Waiouru are toll calls. Waiouru numbers begin with ‘387’. It may be helpful to call your telephone provider to check if they do special deals such as cheaper rates for frequently called areas.

SPECIALISTS
Orthopaedic Surgeon
Mr John Van Dalen from Wanganui visits Taihape Medical Centre for reviews only on the 4th Tuesday of each month. Initial appointments are made in Wanganui Phone 06 3489151 Appointments for Taihape visits are made by Taihape Medical Centre on 06 3880926.

Podiatrist
Ngati Rangi Health Centre in Ohakune can be contacted for podiatry services on 06 385 9580.

Otaihape Health Limited
A range of services are provided through GP referral to visiting specialists such as: Gynaecologist, Surgeon, Ultra Sound and Orthopaedic. For further information about other services please telephone 06 388 2035.

ANTENATAL, POSTNATAL AND CHILD HEALTH
Antenatal Classes
Classes are held in both Waiouru and Taihape. Ph 06 388 2035 for class times and to enrol.

Community Midwife Services
Visits/clinics by appointment at home or at the Waiouru Community Health Rooms.
- Antenatal: early pregnancy, parent craft, exercises and relaxation.
- Post-natal: checks on the baby and mother, advice.
To make an appointment telephone telephone 06 388 2035.

Plunket and Karitane Nurses
Every Tuesday either the Plunket nurse or Karitane Nurse will be in Waiouru. Plunket provides post-natal care for families. The Karitane Nurse is available to assist parents with home-help care. Plunket is situated in the Waiouru Community Health Rooms on Queree Drive. Plunket’s 24 hour, 7 day a week phone line for emergencies is 0800 933 922.

Car Seats
Plunket in Taihape rent out car seats and strollers and can be contacted on 06 388 0615.

Public Health Nurse (Adolescent and Child Health)
The public health nurse provides a comprehensive, bi-cultural, primary health care service. The main emphasis is on health promotion with individuals and groups, either in the home, educational facility or the workplace. For further information or assistance telephone 06 388 2035.
DOCTORS AND PHARMACY

Military Medical Treatment
Medical facilities for service people are available at the Waiouru Medical Treatment Centre at the following sick parade times:
Monday - Friday 0800 - 1630hrs
After hours emergencies dial 111

Civilian Medical Treatment
Patients registered with OTaihape Health have access to a Registered Nurse for Bloods, Dressings, Immunisations, Regular Scripts etc on a Mon and Thurs 9am—1230. She is located at the Medical Treatment Centre. For appointments phone 06 3880926
Others who wish to see the Registered Nurse may do so, but will be subject to casual fees.
All children under 6 years of age are free.

After Hours Medical Assistance
In the first instance, you MUST ring Healthline on 0800 611 116. This is a 24hr, 7 day a week free service and is covered by a Registered Nurse who will give you advice to get you through until the clinic opens or, as in urgent cases, you will be advised to seek immediate medical assistance.
There is NOT an after hours service available in Waiouru. The nearest after hours service is at Wanganui Accident & Medical based at Wanganui Hospital (proceed to ED then follow signs to WAM Ph 06 348 1300).
THERE WILL NOT BE AN AFTER HOURS DOCTOR AVAILABLE AT WAIOURU MTC SON IF AN EMERGENCY DIAL 111

Pharmacy
Prescriptions can be filled through the Taihape Pharmacy. Non-prescription medicines can also be ordered through the pharmacy, collected and paid for at the Four Square. Deliveries are daily, Monday to Friday. To order phone 06 388 0000

DENTAL

Dental
Civilian patients can contact the following Dental Care facilities for an appointment:
Ohakune Ph: 06 385 9202
Taihape Ph: 06 388 2029
Taupo Ph: 07 377 0800
Marton - John Saltier 06 327 8298 or Louie Hazlehurst 06 327 7787.

Dental Clinic (Primary School Children & Pre-Schoolers)
For appointments, call the Taihape Dental Clinic on 06 388 2016.
Rubbish Collection
Rubbish is collected from the camp housing area on Tuesdays, and collection starts at 8.00am. For this reason, please ensure that rubbish bags (tied securely to avoid rubbish escaping) are placed at the curbside by 8.00am. Rubbish bags are distributed by the waste management contractor every 3 months. It is expected that 1 rubbish bag per week will generally be enough, however if you run out, other types of rubbish bags (tied securely to avoid rubbish escaping) will be collected. Tenants are to ensure that all broken glass/crockery or other sharp objects are securely wrapped in paper or cardboard before placing into the rubbish bag. New arrivals can apply to Spotless for additional bags if the previous tenant has used all the issued rubbish bags. Phone 387 5599 and ask for Spotless.

Recycling - Reduce, Reuse, Recycle!
To help reduce the amount of waste that gets put in our landfill, all occupied houses have been supplied with a special recycling bin which is specifically for that address. Please take up the opportunity to utilise your recycling service. The following items can be put in your recycling bin:
- Clean office paper, newspaper, and circulars
- Clean plastics with a ♦ or ♣ symbol
- Clean aluminium or tin cans
- Clean glass jars and bottles (unbroken)

To assist the collector and reduce windblown recycling, it can be helpful to put the heavier recyclables on top of the lighter ones which may blow out of your bin.

Recycling is collected from the camp housing area on Tuesdays, and collection starts at 8.00am. For this reason, please ensure that recycling bin is placed at the curbside by 8am.

Ash Collection
Fire ashes are collected in winter on Tuesday mornings. Ash will only be collected if in a metal container with handles, e.g. an ammunition box. Make sure these are on the curb by 8.00am. This service is provided from 1 April—31 October each year.

Landfill
Tenants are responsible for disposing of garden rubbish. Landfill directions: From Ruapehu Road, drive 4 km north along the Desert Road. At the top of the first passing lane (just as you see the passing lane end signs), turn right to the white barrier. Landfill is just under 1km down the unsealed road on your left.

Operating Hours:
- Monday & Tuesday: Closed
- Wednesday - Friday: 3.30pm - 5.30pm
- Saturday & Sunday: 10am - 5pm
- Landfill will be closed on all Public Holidays

Skip Bins
Personnel who wish to dispose of large volumes of rubbish may hire a skip bin from Tweeddales Contracting Ltd, SH1, Waiouru. Phone Hire Centre on 387 6955. Cost is $50 each time it's emptied. Money can be paid directly to Tweeddales.

New World Hours:
- Taihape: 7am - 9pm; 7 days a week
- Ohakune: Monday - Saturday 8.00am - 7.00pm (hours may change in summer)
- Sunday 8.00am - 6.00pm

Petrol Stations & Automobile Assistance

Z Waiouru
LPG available and there is an LPG bottle swap available. Also a BNZ ATM, coal, fast foods, groceries etc.

Hours: Open 24 hours, 7 days a week.
For further assistance telephone 387 6718.

Waiouru Motors
Authorised WOF testing station, muffler and exhaust, battery sales and servicing, brake and clutch, parts and accessories, second hand parts.
For further information and assistance telephone 387 6159.

Waiouru Panel Repairs
For all panel and paint repairs, windscreens, air conditioning recharging, chassis straightening and insurance claims.
For further assistance telephone 387 6692.

CJ’S Automotive
MTA approved repairer, AA Garage – 24hr tow truck service. Full workshop repair facilities, lubrication, spare parts, WOFs (including motorcyles), tyres and mechanical insurance warranty servicing. All credit cards accepted.
For further assistance telephone 387 6128 or 0800 333 340.
Local Shops

Army Museum Gift Shop
The gift shop contains a wide range of souvenirs and quality goods for both the public and local residents. The shop is open 7 days from 9am - 4.30pm. For further assistance telephone 387 6911 extn 206.

Hot Shots Four Square
Groceries, fresh fruit and vegetables, deli, selected meats, frozen, alcohol, drycleaning service, film processing service and a limited range of pharmaceutical products. Postal services available also
Hours:
Monday - Friday 7.30am – 6.00pm
Saturday - Sunday 9.00am – 6.00pm
Public Holidays (may vary) Watch for notices
For further assistance contact staff on 387 6667.

Hot Shots Store
A wide range of goods including furniture, bikes, sports shoes, clothing, electrical appliances etc. Situated in camp behind the camp conference centre off Powles Ave.
Hours:
Monday - Friday 8.30am – 5.00pm
Saturday 10.00am – 1.00pm
For further assistance contact the Manager on 027 4441400 or alternatively contact staff on 387 5599 extn 7703.

Threads & Fancy Dress
Situated at the Community Centre next to the CSO’s office. For guys and gals all stages and all ages. Recycled clothing, shoes, books, jewellery etc.
Hours:
Monday – Friday 2pm – 5.00pm
Always available for a no obligation call out - phone 387 6909.
To view fancy dress costumes contact Threads owner, Margaret Cross on 387 6823 or alternatively telephone 387 6909 (a/h).

Taihape and Ohakune
Taihape and Ohakune, both within 30 minutes drive of Waiouru, offer a range of shops including gifts, stationery, household and gardening stores, cinema & petrol. Both have a New World Supermarket. Check the local phone directory or their respective free newspapers to see just what Taihape and Ohakune have to offer.

Animals

Dogs
It is necessary to obtain permission to keep a dog on Defence property. Application forms are available from DSS Service Delivery. Dogs must also be registered with the Ruapehu District Council in Miro Street, Ohakune. Current registration tags from other councils can be taken and swapped for a Ruapehu one, free of charge. Phone Council on 06 385 8364.

Dog owners are responsible for ensuring:
• The requirements of the Dog Control Act 1996 and of all regulations and bylaws made under that act are adhered to;
• That the dog is kept under control at all times, including being on a leash and not roaming outside the owner’s premises in the housing, camp or training areas;
• That the dog receives proper care and attention and is supplied with proper and sufficient food, water, shelter and exercise;
• That dogs do not cause an unreasonable disturbance or foul the local area and
• That dog faeces are placed in the green ‘Doggie Do’ bins provided.

Other Pets
Most other pets do not require approval, however tenants are reminded of their responsibility under the terms of their Tenancy Agreement. Stock, farm animals, wild animals and noxious animals are not permitted.

SPCA
• SPCA Officer Gail Larsen is situated in Taihape. For further assistance telephone 06 388 1161 or 027 495 4620.
• The SPCA contact in Turangi is 0800 888 034.

Boarding Kennels
• Mitredale Boarding Kennels are situated in Ohakune. They provide dinner, bed, breakfast and a large free range exercise area with swimming pool. Current vaccination certificates are essential. For further information telephone 06 385 8016.
• Taupo Pet Lodge is situated in Taupo and features modern, purpose built facilities including; comfortable beds, pampering, unrestricted indoor/outdoor access and large paddocks for exercise and socialising. Ph: 07 377 2066.

Vet
The closest vet is in Kotare Street, Taihape. For more information or an appointment phone Taihape Veterinary Services on 06 388 0863. Alternatively, you can call Ruapehu Vet Services in Raetihi on 06 385 4611.
Publications, Notices & Facebook Page

The Tussock Times
Is published monthly and is a good way to keep up to date with what is happening within the community. Copies are delivered to the Waiouru Camp Housing area. Waiouru clubs, organisations and individuals are encouraged to submit articles for publication. For further information, please contact the Community Services Office on 387 5532.

Waiouru Community Care & Information FACEBOOK PAGE
Become a member of this closed page while you are living in Waiouru to be up to date with what’s going on around the community, for support when moving into Waiouru etc.

Central District Times & Ruapehu Bulletin
Is published every Tuesday and distributed to all households in Taihape and Waiouru & Ruapehu District.

Wanganui Chronicle
The Chronicle is delivered early mornings from Monday – Saturday. For more information or to arrange deliveries please contact the Circulation department on 06 349 0710 extn 7852.

A range of newspapers are available at Hot Shots Four Square or from “Z” on the main road.

Community Notice Board
The notice board outside Hot Shots Four Square displays current information on services, clubs and events in and around Waiouru. This is free for all advertisers but we do ask that a date be placed on the ad and that ads be kept to A4 size or smaller where possible.

Chaplaincy

St James Church (Interdenominational Christian Church)
Is situated in the housing area on Weir Terrace, behind the shopping centre. Following services are held at St James.

Sunday morning: 9.30am - 10.30am
POC Chaplain Ph: 021 491 046

Catholic Eucharist Saturday evening 5.30pm
POC Chaplain Ph: 027 6065186

Wednesday evening Fellowship Night 7pm - 8pm
POC Chaplain Ph: 027 3595341

The Church of Jesus Christ of Latter Day Saints
The Chapel is located at Ruanui Street, behind Shell Waiouru. For further enquiries telephone Eruera Brown on 387 6346 or 021 469 553.
Service times: Sunday 1000hrs – 1330hrs.

Oasis Hotel
Motel, Restaurant and bar facilities, Gaming Machines, TAB, Bottle store, and big screens in both the Sports and Lounge Bars. Situated on the Main Road.
Ph: 387 6779

Hotel/Wholesale hours:
Monday - Wednesday 3.30pm - 11.00pm
Thursday - Saturday 12.00am - 11.00pm
Sunday CLOSED

Restaurant hours:
Monday - Saturday 5.00pm - 9.00pm

Subway Waiouru
Main Road, open 7 days a week from 8am ‘til 8pm.
Ph: 387 5011.

Taihape and Ohakune
Taihape and Ohakune, both within 30 minutes drive of Waiouru, offer a range of restaurants and bars. Check out the local phone books and/or their respective free local newspapers for details.

Hot Shots Four Square
Hot Shots Four Square at the Community Centre, offers a selection of beer, wine and sprits. Opening hours are Monday to Friday 7.30am - 6pm, Saturday & Sunday 9am - 6pm.

Liquor Outlets
Eating out, Takeaways & Bars

Twin Stacks Diner
Great variety of food cooked or made on the premises with a range of breakfasts.
Open: Mon-Fri 8am-6.30pm Sat 8.30am-7p.m Sun CLOSED Ph: 387 6699

Angkor Wat Bakery & Coffee Shop
Accolades won in the national NZ Bakels Supreme Pie Awards for their quality pies. Fresh baked quiches, sweets and more. Orders by arrangement.
Open: 7 Days 5.00am - 4.30pm Ph: 387 6251.

Museum Café, Army Museum
Enjoy freshly made food and excellent coffee alongside fantastic views of the mountain. A variety of menus available for breakfast, lunch or catering for groups and functions. Please enquire about the options.
Open: Daily 9.00am - 4.00pm.
(except Christmas Day)
Ph: 387 6911 extn 208.

Café Express
B.Y.O restaurant and takeaways. Provides a range of pizzas, pasta dishes, steak meals, sandwiches, pies, cakes, ice-cream etc. Catering services available.
Open: Wednesday-Monday 09.00am - 8.30pm winter or until late in summer
(Closed Tuesdays).
Ph: 387 6778.

Fast Lane Restaurant & Takeaways
Meals, Fish & Chips, Chinese, Sandwiches and Cakes.
Open: Monday - Sunday 8am - 9pm
Ph: 387 6738.

Hot Shots Café
Hot Shots is an all ranks café located in the camp, on Powles Ave that provides a comfortable setting for morning teas, lunches and dinner. It has a lounge area with entertainment centre and a selection of DVDs and videos for hire to both military and civilian personnel. A wide range of confectionery, tobacco and beverages can also be purchased.
Open: Monday- Friday 7.30am - 10:30pm
Saturday 10:30am - 10:30pm
Sunday 2:00pm - 10:30pm
Ph: 387 5599 extn 7706.

Services

FINANCIAL, LEGAL AND GOVERNMENT SERVICES

Budgeting Advice
Information and assistance is available on organising your money, preparing a budget and living within it. For further information or to make an appointment contact the Community Services Office on 387 5531.

Legal Advice
Free Legal Advice—CLAW
Community Legal Advice Wanganui, visits Waiouru the 2nd Monday of every month, from 11.30am - 2pm at the Community Centre Hall. This is a free service and no appointments are necessary although it is suggested you call in advance with your query so that they can ensure they have the appropriate advice on hand. Phone 0800 310 300 for further details.

Lawyers
Flack Brown & Co. - Taihape
12 Kuku St 06-388 0612 OR 29 Goldfinch St, Ohakune on Thursdays 06-385 8120.

Harris Harvey Nash - Ohakune
56 Clyde St 06-385 8321

Inland Revenue
A representative from IRD visits Taihape Heartland Services below, the second Thursday of each month between 10.00am and 2pm. This person is available to assist with information, family assistance, tax returns, child support etc. Phone 06 901 0109 for an appointment.

Heartland Services
Located in the Work and Income building, 58 Tui Street, Taihape. Provides access to Government Services. Agency Days: Inland Revenue and Maori Land Court every second Thursday of the month 10.00am - 2pm, Housing NZ Corp every third Wednesday of the month 10.00am - 2.00pm. Information and brochures available for other agencies including: ACC, OSH, Employment Relations, Career Services, Tenancy Services, Dept of Internal Affairs, MAF and Child Youth and Family. Phone 06 901 0109 for further information.

BANKING
Co-operative Bank has an agency here which is run by Hot Shots’ staff on Powles Ave in camp and provides basic banking services.
Hours:
Monday – Friday 09:30am - 4.00pm
For further assistance telephone 387 5599 extn 7703.

BNZ, Westpac, Kiwi Bank, ANZ
These are located in in either Taihape or Ohakune
HAIRDRESSERS

Fusion Hair
Situated at the Community Centre, offers a full range of hair services for females, males and children. Phone Cathy on 027 2417 265.

ADULT EDUCATION AND LIBRARY

Defence Learning Centre
Provides education services and information to all NZDF Service and Civilian personnel, including Personal education & development, University courses, Literacy & Numeracy, Languages & Culture, Study & Writing Skills & DE packages. Contact the Adult Learning Tutor; Clive Nodder on Ph 387 5599 extn 7473 or clive.nodder@nzdf.mil.nz (Office is located opposite HQ TRADOC next to MP’s).

Rural Education Activities Programmes
REAP has offices in Taihape and Ohakune and offers a range of educational and recreational workshops, courses and initiates youth activities throughout the year. These are often advertised on community notice-boards and/or in local papers. Taihape REAP Ph: 06 388 0109 or Ohakune REAP Ph: 06 385 9494.

Camp Library
The Waiouru Camp Library is located in the DSS Waiouru Admin Centre, Cnr Foley St & Powles Ave in camp. Membership is free. Adult fiction and non fiction, children’s books, professional periodicals, lifestyle magazines, and video tapes. They also have free Internet access on two computers and photocopying at 10 cents a sheet. Open: 8am - 4.30pm Monday to Friday. Ph: 387 5599 Extn: 7552

Other
The Community Services Office has pamphlets/information on after hours adult learning at local colleges, Challenge Training initiatives (for teenagers after college) and other local courses. Ph: 387 5532.

LAUNDERING SERVICES

Laundromat
Clothing can be washed and dried at the Laundromat. Located in the Service Centre next to the big cream Conference centre. Reasonable charges apply. Ph: 387 5599 extn 7276. Tweedales also have a Laundromat on the Main Road, Waiouru next to ‘Z’ garage.

Dry Cleaning
Dry cleaning services are available via the Four Square at the Community Centre and Hot Shots Store, Powles Ave, in camp.

Hot Shots Café
Hot Shots Café, situated on Powles Ave in camp. Opening hours are Mon-Fri 7.30am - 10.30pm Saturday 10:30am-10:30pm and Sunday 2:00pm-10:30pm Ph 387 5599 extn 7706.

GENERAL

Post Shop Services
All post shop services, including car registrations, bill payment services etc. are available at Ohakune and Taihape, both within 30 minutes drive. Stamps, courier bags, pre-pay boxes and envelopes can also be purchased from Hot Shots Four Square at the Community Centre.

Laminating/Photocopying and Faxing
You have access to these services at the Community Services Office at minimal cost. Just drop in or call 387 5532 for more information.
* Photocopying is also available at the Camp Library at 10 cents per sheet.
* Free internet access is available at the Camp Library also.

Multi-Media Services
Photography and developing, video/DVD production, website design, 3D animation, graphic design, interactive multi-media, digital image retouching and more call Pete Smithies Media on 0273 595 341.

Fancy Dress
Situated in Waiouru, Margaret Cross has a huge range of fancy dress costumes to hire. For an appointment to view and hire, call Margaret on 387 6823 or 387 6909 (a/h).